AI Commerce Audit

Sample Commerce Integrity Audit - Executive Report

SYNTHETIC DEMONSTRATION
Fictional company, fictional transactions and illustrative amounts. This is not a customer result or recovery claim.

Sample company	Northstar Home Commerce (fictional)
Audit window	Illustrative 30-day period
Scope	Payment -> Commerce -> OMS/ERP integrity
Controls	PAY-001, PAY-002, PAY-003, ORD-001, OMS-001
Delivery model	5-day analyst-led audit

6 Confirmed findings	**5** Confirmed incidents
INR 25,000 De-duplicated confirmed exposure	**0** Unresolved findings

1. What this sample shows

The audit compares approved exports from payment processors, the commerce platform and downstream OMS/ERP records. Deterministic controls identify exceptions; an analyst then verifies evidence, rejects legitimate exceptions and prioritizes action. The objective is transaction integrity - not replacing accounting reconciliation or technical monitoring.

Sample executive conclusion

The synthetic audit identified five confirmed incidents. The highest-priority issues are a captured payment with no matching commerce order, a duplicate capture, an amount mismatch, and paid orders that did not progress correctly downstream. One machine-detected stale order was rejected after analyst review because it represented approved business behavior.

2. Priority findings

Critical | PAY-001 — **INR 3,000**

Captured payment without commerce order

Evidence interpretation: A successful capture exists after the configured grace period, but no matching commerce order was found.

Recommended action: Reconcile the payment immediately; recover/create the missing order where appropriate or initiate customer remediation.

Critical | PAY-002 — **INR 6,000**

Duplicate payment / charge

Evidence interpretation: Two successful captures remain associated with one legitimate order value.

Recommended action: Confirm the duplicate capture, correct/refund excess funds if required, and prevent repeated capture attempts.

High | PAY-003 — **INR 500**

Payment amount mismatch

Evidence interpretation: Captured amount is lower than the expected commerce-order amount and the difference was confirmed as not being an approved adjustment.

Recommended action: Reconcile order and payment values and correct the discrepancy.

High | ORD-001 + OMS-001 — **INR 8,000**

Paid order stalled and absent downstream

Evidence interpretation: The order is paid and stale beyond the progression SLA; no matching OMS order is present after the integration SLA.

Recommended action: Inspect commerce-to-OMS delivery/retry evidence, restore downstream processing, and verify fulfilment progression.

3. Analyst review prevents false positives

Illustrative rejected finding: a paid order was initially detected as stale by ORD-001. During review, the analyst verified that the order was intentionally held under an approved operational exception. The machine finding remains in the audit trail, but it is marked REJECTED and excluded from confirmed exposure.

Why this matters: the customer receives reviewed evidence, not an unfiltered alert list.

4. Scope and data coverage

Data source	Illustrative coverage
Commerce orders	Customer-approved order export(s)
Payment transactions	One or more gateway/processor exports
OMS/ERP	Downstream order/status export
Refund/cancellation	Used where available to interpret payment/order state

5. What the paid audit includes

• 20-minute fit/scope assessment.

• Secure approved data handoff; CSV/XLSX supported for the controlled pilot.

• Data-readiness and mapping review before audit execution.

• Five deterministic controls across payment, commerce order and OMS/ERP integrity.

• Evidence-backed analyst review with rejected/unresolved treatment.

• Executive PDF, detailed XLSX, prioritized action plan and 30-minute findings review.

6. Data and security boundary

The controlled pilot is export-first/read-only. Customers should not provide PAN/CVV, full card data, payment tokens, passwords, API secrets or unnecessary personal data. Scope, transfer method, retention and deletion are agreed before processing.

7. Interpretation and limitations

Amounts in this sample are synthetic. Exposure is de-duplicated across correlated findings and does not automatically equal confirmed financial loss. Results depend on the completeness and semantics of supplied data. The audit is not financial-statement assurance, a penetration test, production remediation, guaranteed recovery or continuous monitoring.

8. Founding controlled pilot

Commerce Integrity Audit	**INR 25,000**
5 business days after usable data acceptance	30-minute findings review

Next step: request a 20-minute Commerce Integrity Assessment to confirm fit, systems in scope and the minimum data required.